

PRIVACY POLICY

Effective Date: 5 August 2026

This Privacy Policy explains how SafetyNet Americas Ltd ("SafetyNet", "we", "our" or "us") collects, uses, stores, protects and shares personal information when you visit our websites, purchase our products or services, create an account, participate in our training programmes or otherwise interact with us.

By using this Website, you acknowledge that you have read this Privacy Policy.

1. Company Information

This Website is operated by:

SafetyNet Americas Ltd
Company Number: **17366592**
20 Wenlock Road
London N1 7GU
England

2. Scope

This Privacy Policy applies to:

- www.safetynet-usa.com and www.hazmat-course.com
- all related SafetyNet websites that link to this Policy;
- online stores;
- learning management systems;
- customer portals;
- software applications;
- downloadable products;
- customer support;
- marketing communications.

3. Information We Collect

Depending upon your interaction with us, we may collect:

Personal Information

- Full name

- Company name
- Job title
- Email address
- Telephone number
- Billing address
- Shipping address
- Country
- VAT or tax identification number (where applicable)

Account Information

- Username
- Encrypted password
- Course enrolments
- Certificates
- Learning progress
- Purchase history
- Subscription information

Technical Information

- IP address
- Browser type
- Device type
- Operating system
- Language settings
- Screen resolution
- Time zone
- Cookies
- Log files

Payment Information

Payments are processed by third-party payment providers. We do not store complete payment card details.

4. How We Collect Information

Information may be collected:

- when creating an account;
- placing an order;
- downloading products;
- enrolling in courses;
- subscribing to newsletters;
- contacting customer support;
- completing contact forms;
- participating in surveys;
- browsing the Website;
- accepting cookies.

5. Purposes of Processing

We process personal information to:

- provide products and services;
- deliver digital content;
- administer user accounts;
- verify course participation;
- issue certificates;
- process payments;
- provide customer support;
- improve our Website;
- analyse Website usage;
- prevent fraud;
- maintain security;
- comply with legal obligations;
- communicate important service updates;
- send marketing communications where permitted by law or with your consent.

6. Legal Basis

Where applicable, processing is based upon one or more of the following:

- performance of a contract;
- compliance with legal obligations;
- legitimate business interests;
- consent;
- protection of vital interests.

7. Cookies

The Website uses cookies and similar technologies to:

- operate the Website;
- remember preferences;
- improve functionality;
- analyse traffic;
- measure performance;
- personalise content;
- support marketing.

Users may manage cookie preferences through the cookie banner or browser settings.

Further information is available in our Cookie Policy.

8. Analytics

We may use analytics services to understand how visitors use our Website.

Analytics may collect:

- page visits;
- session duration;
- referring websites;
- approximate geographic location;
- device information;
- browser information.

Where legally required, analytics cookies will only be used after consent.

9. Marketing

Where permitted by applicable law, we may send:

- newsletters;
- product updates;
- safety alerts;
- training announcements;
- promotional offers.

Recipients may unsubscribe at any time using the unsubscribe link included in every marketing email or by contacting us.

10. Third-Party Service Providers

We may share personal information with carefully selected service providers who assist in operating our business, including providers of:

- website hosting;
- payment processing;
- cloud storage;
- customer relationship management;
- learning management systems;
- email delivery;
- analytics;
- customer support;
- fraud prevention;
- IT security.

These providers process information only on our behalf and under appropriate contractual safeguards.

11. Payment Providers

Payments may be processed by third-party payment processors.

Payment providers receive only the information necessary to complete payment transactions and are responsible for handling payment information in accordance with their own privacy policies.

12. International Transfers

Because SafetyNet serves customers worldwide, personal information may be processed in countries outside the country of residence of the user.

Where required by applicable law, appropriate safeguards will be implemented for international transfers.

13. Data Retention

Personal information is retained only for as long as necessary to:

- fulfil contractual obligations;
- comply with legal requirements;
- resolve disputes;
- enforce agreements;
- maintain training records;
- protect legitimate business interests.

Retention periods vary according to the nature of the information.

14. Information Security

We implement reasonable technical and organisational measures designed to protect personal information against:

- unauthorised access;
- disclosure;
- alteration;
- destruction;
- accidental loss.

Although we strive to protect personal information, no internet transmission or storage system can be guaranteed to be completely secure.

15. User Rights

Subject to applicable law, users may have the right to:

- access personal information;
- correct inaccurate information;
- request deletion;
- restrict processing;
- object to processing;
- withdraw consent;

- request portability of personal information;
- lodge a complaint with a competent supervisory authority.

Requests may be submitted using the contact details provided on the Website.

16. Children's Privacy

This Website is not intended for children under the age required by applicable law to provide valid consent.

We do not knowingly collect personal information from children without appropriate legal authorisation.

17. Automated Decision Making

SafetyNet does not make legally significant decisions based solely upon automated processing without appropriate safeguards where required by law.

18. Artificial Intelligence

Certain customer service functions or content creation processes may be supported by artificial intelligence technologies.

Where AI tools are used, appropriate human oversight is maintained for significant decisions affecting customers.

19. Training Records

For training and certification purposes, we may retain:

- enrolment records;
- examination results;
- course completion dates;
- certificates;
- continuing education records.

These records help verify training history and fulfil contractual obligations.

20. Business Transfers

In the event of a merger, acquisition, restructuring or sale of assets, personal information may be transferred as part of the transaction, subject to applicable law.

21. Legal Disclosure

We may disclose personal information where required to:

- comply with legal obligations;
- respond to lawful requests from public authorities;
- enforce our agreements;
- investigate fraud;
- protect our legal rights, property or safety;
- protect the rights or safety of others.

22. Third-Party Websites

This Website may contain links to external websites.

We are not responsible for the privacy practices of third-party websites.

Users should review the privacy policies of those websites independently.

23. Changes to this Policy

We may update this Privacy Policy periodically.

Material changes will be published on this Website together with a revised Effective Date.

Continued use of the Website following publication of an updated Policy constitutes acknowledgement of those changes.

24. Contact

Questions regarding this Privacy Policy or requests relating to personal information may be submitted using the contact details published on the Website.

25. Governing Law

This Privacy Policy shall be interpreted in accordance with the laws applicable to SafetyNet Americas Ltd, without limiting any mandatory privacy rights granted to individuals under applicable data protection legislation.

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